

When you joined the Home & Building Association of Greater Grand Rapids, you also subscribed to the following Code of Ethics. In today's business environment of front page lawsuits and litigation, it is important to be reminded from time to time of the points in this code. It is your code, members wrote it, and they are a part of your responsibilities as a member in good standing.

Take a minute to re-read the code and re-commit yourself and your employees to make all of the points a part of your business operation.

Code of Ethics

All members of the Home & Building Association of Greater Grand Rapids shall be limited to those persons and firms who shall subscribe to the following Code of Ethics:

As members in good standing of the Home & Building Association of Greater Grand Rapids, we believe in, and accept, the responsibilities and obligations inherent in providing housing and its related infrastructure. Basic to these ethical beliefs, we support and will adhere to the following objectives:

- To conduct business affairs with professionalism and skill.
- To provide the best housing value possible.
- To provide quality materials and construction practices backed by integrity and service.
- To provide housing with high standards of safety, sanitation and livability.
- To comply consistently with the spirit and letter of business contracts, and manage employees, subcontractors and suppliers with fairness and honor.
- To keep informed regarding laws, regulations, proposed legislation, codes, public policies and other essential information which affect our business interests and those of the building industry as a whole.
- To comply with the rules and regulations prescribed by law and governmental agencies.
- To keep honesty as our guiding business policy.
- To provide timely response to items covered under warranty.
- To seek to resolve controversies through a non-litigation dispute resolution mechanism.
- To support and abide by the decisions of the Association in promoting and enforcing this Code of Ethics.

Members assume the responsibilities in this Code of Ethics freely and solemnly and are mindful that these responsibilities are a part of their obligation as members of the Home & Building Association of Greater Grand Rapids. Further, members agree to adhere to the building standards as set forth in the *Residential Construction Performance Guidelines*, as developed by the National Association of Home Builders.

We have read the above and affirm and believe in the principles and policies stated, and will adhere to the Code of Ethics of the Home & Building Association of Greater Grand Rapids.